



CASE STUDY 2: AUTOMATED COMPOUND MANAGEMENT AT A SWISS BIOPHARMA CLIENT

CHALLENGE

A Swiss biopharma client faced increasing volumes of global compound orders for powder formulation. The existing process lacked prioritization and scalability, creating bottlenecks in sample tracking and productivity.

SOLUTION: FULLY AUTOMATED COMPOUND HUB

As a result of the **Innovation Journey** workshop, inite proposed and supported the rollout of an automated compound management platform. This included powder weighing and liquid handling workflows with prioritization logic, operator safety measures, and global standardization.

RESULTS

- **+500% increase** in daily sample throughput
- Reduced manual errors and minimized operator exposure
- Centralized, prioritized handling of urgent vial requests
- Standardized compound order processing across all global R&D sites

INITE'S ROLE

- Functional design and specification of the new system
- Solution architecture and stakeholder engagement
- Resolution of design conflicts and prioritization of critical business needs
- Enabled technical and organizational readiness for implementation

“Alice significantly contributed to the success of our projects with her structured and insightful analyses. Her work helped us define system requirements with precision.”

— **Director Compound Management, Global Pharma Company**